

MOHAMMED HASSAN ALYAMI

Saudi

AVIATION | SAFETY | TRAINING
OPERATIONS | QAULTY

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- Jeddah, Saudi Arabia



ABOUT ME

An Ambitious, Analyst, with Special Expertise in the Aviation Industry, Whether as an Employee, a Frequent Flyer or as a Graduate Student in Aviation.

EDUCATION

BACHELOR



Bachelor's Degree in Business Administration
Majoring in Public Administration
King Abdul-Aziz University - Jeddah
2009

MASTER



Master's Degree of Aviation Management
Middle Tennessee State University
USA
2017

EXPERIENCE

- Prince Sultan Aviation Academy (PSAA)
- SAUDIA Airlines

Saudia

Specialist Training and Development
2013 - 2020

Customer Services Instructor
2009 - 2013

Airport Customer Services Representative
2003 - 2009

Sales & Reservation Customer Services
Representative
1998 - 2003

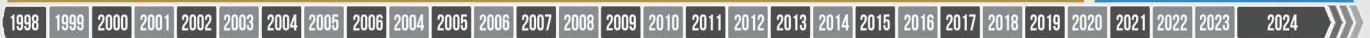


- Ground Operations Specialist Training and Development
Prince Sultan Aviation Academy (PSAA)

Nov 2020 - May 2024

Tasks :

- Project Leader of CBTA for Dangerous Goods.
- Leader of Marketing and Ground Operations Group for Training Management Systems for PSAA.
- Conducting in Class & Virtual Courses for the Training & Development Dept.
- Updating & Reviewing Course Materials, PowerPoint Presentations and Manuals.
- Material Management.
- Scheduling.
- Participate in Interviews Panels for New Hires within the Department.
- Training Needs Analysis.
- Full involvement in the Promotion Tests of Employees.
- Participating in Most of Saudia Projects such as TOP5, New KAIA Terminal (Terminal 1).
- A member of Special Load Board & Representative of GO Training Programs.
- Leader of Dangerous Goods Instructors.



ACHIEVEMENTS

- Representative Customer Service Training during Amadeus Sys cutover Dom & Int'l.
- Served in several Saudi Airlines stations during periods of high operation seasons.
- Contributing effectively to raise the Academy's shares of the local market.

LANGUAGES

ARABIC
Native

ENGLISH
Excellent

PERSONAL SKILLS



Excellent communication, great interpersonal skills.

Easily adaptable to new working environments and cope well under pressure.

Training Courses



- Airline Safety Investigation - by AACO
- Airline Business & MRO Train the Trainer - by Airbus
- Financial Statement Insight
- Emotional Intelligence
- Transformational Leadership
- Lean Six Sigma
- Managements Dynamics
- Strategic Risk Management
- Leading Innovation and Creativity
- Managing a Team
- Strategic Airline Managements and Commercial
- Airline Strategies
- Ancillary Revenue
- Airline Costing
- Supply Change Foundations
- Data Fluency: Exploring and Describing Data
- The Non- Technical Skills of Effective Data Scientists
- Mind Set
- Critical Thinking for Better Judgment & Decision Making
- Understanding Logistics
- Developing Leadership Presence
- Branding Strategies



Training and Qualifications



- Dangerous Goods Handling, Acceptance & Radioactive Material, Shipper & Packers.
- Dangerous Goods Regulations
- Dangerous Goods for Awarenesses
- Shipping Lithium Batteries by Air.
- Shipping Infectious Substances by Air.
- Reservation and Ticketing
- Departure Control System (DCS)
- Baggage Services.
- Passengers Rights, Services & Regulations Introductory and Advanced.
- Weight & Balance for Wide and Narrow Body Aircraft (Passenger & Cargo).
- Culture of Care
- Art of Travel
- Safety Management System
- Professional Skills for DGR Instructors
- World Tracer Web
- Emergency Procedures
- OJT
- Train of the Trainer
- Advanced Train of the Trainer
- Interaction Skills



Workshops, Seminars, Webinars & Shows

- National Business Aviation Association (NBAA), Las Vegas (2015)
- Airport Council International (ACI) Washington, DC. (2016)
- Aviation Education Workshop (2016)
- Tennessee Great Airshow (2016).
- Safety Management System for Airlines Workshop (2017).
- Training Representative in KAIA New Terminal Familiarization Training
- Sky Team Awareness Workshop (2018)
- Ground Operation and Training Workshop (2018).
- Training Representative in Top5 Mindset, Train the Trainers, Naturally Generous Saudi Hospitality, Best Practice and Leadership Programs (2018).
- Cargo Materials Workshop Leader 2019 - 2024.
- Representative of PSAA at World Defense Show (Riyadh,2022).
- IATA DGR CBTA webinar 2022/2023/2024
- GACA DGR CBTA workshop (Nov 2022 - Jul 2023)
- Future Aviation Forum - Riyadh 2024