



# Certified trainer Assem Alabdelqader

📅 18/08/1979 🇂🇩 Jordanian 📍 Almontazah St. No.930, Doha 3050, Qatar 📞 +97466862192  
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## 👤 Profile

With a proven track record of successfully designing and implementing training programs. Skilled in assessing training needs, developing educational materials, and conducting engaging and interactive training sessions. Committed to delivering high-quality training that promotes learning and growth. Seeking a challenging position where I can utilize my expertise and contribute to the professional development of individuals and organizations.

## 🧪 Skills

Instructional Design  
**Professional**

Training Delivery  
**Professional**

Training evaluation  
**Professional**

Needs Analysis  
**Professional**

Design creative methods  
of training  
**Professional**

## ★ Strengths

Experienced

knowledgeable

adaptable

organized

effective communicator

motivational

Ability to Work Under Pressure

Effective Time Management

Fast Learner

Leadership skills

Decision Making

## 📁 Work Experience

09/2021 – present  
Doha, Qatar

### human development Certified Trainer Hamad medical Corporation

- Delivered training in excellent service for more than 500 frontline employees to welcome Qatar guests during the World Cup tournament. (Bilingual)
- Delivered effective training performance management system for more than 500 employees in Hamad Medical Corporation (bilingual sessions).
- Consistently received positive feedback for the ability to motivate and inspire, and a 90% satisfaction rate from trainees for the quality of training
- Utilized innovative and interactive training methods to engage participants and various sessions I had.
- Implemented customized training programs in Performance management to meet specific organizational and employee needs in HMC

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## Work Experience

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- Recognized for effectively improving leadership and communication skills
- Skilled in assessing training needs and designing targeted development plans through assessing doctors, nurses, and APH in routine presentations and activities
- Competent in facilitating workshops and seminars for diverse audiences
- Proven track record of driving positive organizational change through training

07/2006 – present  
Doha, Qatar

### **Senior Cardiac Anesthesia Technologist Hamad medical Corporation**

Along with my official job as an allied healthcare professional, I act as chief technologist deputy in charge of education and quality improvement, which promote my competencies in training through the following:

- Act as chief of the education committee for allied healthcare professionals in the Cardiac Anesthesia technologists section.
- Act as a member of the Cardiothoracic Surgery Learning and Education Committee.
- Act as quality management focal point for Cardiothoracic Anesthesia technical section
- Established three effective education and learning programs for Cardiothoracic Technologists to ensure their competencies in the field.
- Led several sessions for Cardiothoracic surgery staff in leadership, talent management, effective communication, Intellectual property, artificial intelligence, time management, policies, and performance management.
- Established three effective education and learning programs for Cardiothoracic Technologists to ensure their competencies in the field.
- Established an effective education program in Transesophageal ethnography for cardiac anesthesia technologists in the heart hospital, Qatar, in 2020. ( Leader)
- Lead and manage education initiatives for visually impaired individuals
- Develop and implement accessible learning materials and resources
- Improved academic outcomes and success rates for visually impaired employees.

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## Skills

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English language  
**Full**

Arabic Language  
**Native**

Microsoft Office  
proficiency  
**Professional**

learning methods  
**Full**

Management skills  
**Professional**

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## Skills

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Interpersonal  
Communication  
**Professional**

Training Techniques  
**Professional**

Needs Assessment  
**Professional**

Program Evaluation  
**Professional**

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## Certificates

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06/2019

**Training of Trainer**  
Oxford Training Academy

09/2022

**Training of Trainer in Customer service .**  
The superior committee for legacy and delivery – Qatar

04/2016

**Strategic Healthcare Management**  
Continuous education center - Qatar University

10/2023

**The first Doha international conference of training and development**  
Doha conference of training and development

10/2023

**Training center evaluation**  
Development group of Saudi Arabia

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## Education

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09/2017 – 01/2020  
Doha, Qatar

**Business administration | MBA: Master Business Administration**  
Qatar University - Doha - Qatar

02/2009 – 09/2013  
Al ahsa, Saudi Arabia

**Business Management - System Tracks | Bachelor degree of arts**  
Open Arab University

09/1998 – 02/2000  
Irbid, Jordan

**Associate of healthcare Science | Diploma of Anesthesia & Reanimation**  
Al Balqa' Applied University

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## Publications

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04/2019

**Mobile Government Services and Resident Satisfaction: Evaluation of Kahramaa Mobile Service**  
International Journal of Electronic Government Research

06/2020

**Conference- Assessing the effect of internal customer service on employees satisfaction**  
ASAC Administrative Science Association of Canada (Speaker)

04/2020

**Established an effective education program in Transesophageal ethnography for cardiac anesthesia technologists in heart hospital ( leader)**  
HMC -HH

03/2021

**Consequence quality improvement project in pressure injuries in operation rooms ( leader)**  
HMC -HH

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## Volunteering

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04/2012 – 04/2012  
Mdani, Sudan

**Campaign organizer and healthcare provider**  
**Sudanese patients help fund the contribution of the children's heart surgical campaign**

12/2016 – 12/2016  
Doha, Qatar

**Camping leader**  
**Hamad Medical Corporation in collaborate with Jordanian embassy in Qatar**

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## Awards

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01/2022

**a Appreciation for delivery training in excellent service**  
**Hamad Medical Cooperation**

09/2023

**appreciation for delivery training in the performance management system**  
**Alwakra Hospital - HMC**

11/2023

**appreciation for delivery training in the performance management system**  
**Heart Hospital**

12/2016

**A ward of chief organizer of community blood donation campaign**  
**Jordanian embassy and Hamad medical corporation**

02/2013

**Award of organizing patients help campaign**  
**Sudanese Doctor Association in Qatar**

04/2012

**Award of contribution of the children's heart surgical camp**  
**Sudanese patients help fund in sudan**

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## References

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**Hamad Medical Corporation**  
References will be available upon request.