



PROFILE

I am a highly motivated and enthusiastic individual with a strong passion for the aviation industry. With several years of experience working in customer service roles, I possess excellent communication skills and a friendly, approachable manner that allows me to provide exceptional service to customers.

As an experienced traveler with Qatar Airways, I have firsthand knowledge of their exceptional service. I have flown long-haul flights from Australia to Qatar and have always been impressed with their professionalism and attentiveness. Additionally, I have helped other travelers with language barriers and am familiar with Qatar Airways' culture. My dedication to customer service makes me a strong candidate for Airport-Services related positions.

My attention to detail and ability to multitask make me an excellent candidate for the position of Airport Services Agent for Qatar Airways. I am committed to ensuring the smooth operation of airport services and have a strong understanding of the importance of ensuring excellent communication and collaboration with other teams. With my positive attitude, professionalism, and drive to succeed, I am confident that I can make a valuable contribution to the team.

CONTACT

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RECOMMENDATIONS

- David Allen: Project Security Manager Bechtel Company
- Ryan Santacesaria : Asst. Project Security Manager
- Dr. Abdullah Al-Hasain , Lecturer in IPA

Ali Ahmed Alshaikh

Located in **Yanbu** (The Royal Commission) [+966 5389 22125](tel:+966538922125)

EDUCATION

- **2023** Understanding IATA DGR (Dangerous Goods Regulations) course.
- **2015-2017** Masters of Financial Analysis [incomplete].
- **2017** Gained **Australian Security License**.
- **2009-2012** Bachelor of Finance from Australia.
- **2004-2005** Diploma of English Language.
- **2001-2004** Diploma in Sales from IBA.

WORK EXPERIENCE

- **2021-2023:** Professional Freelancer in Business
- **2019-2020 :** Owned a business and managed the accounting and marketing tasks in Melbourne, Australia.
- **2017-2019 :** worked as Security Supervisor in Australia.
- **2013-2014:** worked as a Buyer in Saipem.
- **2005-2006** worked at Aljazeera Bank.
- **2006-2008:** worked as Security Clerk at Khursaniyah project for Bechtel Company.
- **2004-2006:** worked as Sales Representative at R.A.K Ceramics Company.

SKILLS

- Sales, Marketing and Security and customer-care related Skills.
- Excellent customer focus and service delivery
- High-level of computer literacy.
- Transportation and logistics management.
- SPSS and other accounting program skills.
- Experienced with Microsoft office & Microsoft Projects & Documentation.
- Bilingual, effectively communicate in both spoken and written language skills.
- Multitasking and handling jobs loads with positive attitude.
- Management, leadership, teamwork and initiative skills.
- Adaptability, interpersonal, creativity, problem-solving.